



Apartamenty Superiore

REGULATIONS - SUPERIORE APARTMENTS

In order to ensure you have a pleasant holiday, please read the following Regulations, compliance with which is to ensure a peaceful and safe stay.

STAYING POLICY

- **The apartment may be occupied from 4 p.m. on the day of arrival to 11 a.m. on the day of departure.**
- The apartment cannot be occupied by more people than was confirmed while booking.
- The curfew obliges from 22:00 pm to 7:00 am.
- It is forbidden to organize social events that are burdensome for other building tenants.
- The apartment is completely non-smoking. Smoking is allowed only in designated areas outside the building.
- The Guest will be charged a fine of 400 PLN for violation of the smoking ban.
- The wish to extend the stay beyond the period for which the reservation has been made, the Guest should report to the apartment staff no later than by 9:00 a.m. on the day on which the rental period expires.
- The extend of the stay is possible as long as there are vacancies.
- It is forbidden to bring any animals into the apartment.
- The Guest is not authorized to disclose the apartment to third persons.
- The Guest takes care of the rented apartment by switching off unnecessary lighting, turning off the water and closing the windows.
- Losing or destroying the keys to the apartment will result in an additional fee of 100 PLN. Losing or destroying the remote control will result in an additional fee of 200 PLN.
- **The apartment has underfloor heating. All temperature changes are made at the Guest's request. The panel installed on the furnace does not serve to change the temperature.**



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ARRIVAL

- The exact time of the arrival to the apartment shall be confirmed by the Guest via phone or email with one day in advance.
- The guest receives from the SMS service a code enabling entry to the apartment and a key with a remote control to the entrance gate (barrier).
- The apartment staff may enter the apartment without Guest's permission, if they notice any danger to the safety of people or estate, the breach of these regulations by the Guest, or in case they suspect they behavior that might lead to significant deterioration of the apartments state, or other situations contrary to the rules of the social conduct. Apartmore holds the right to evict the Guest form the rented apartment in abovementioned situations.
- The guest is obliged to give the apartment staff / or leave the key with the remote control in the apartment on the day of departure.
- Upon entering the apartment, the Guest is obliged to familiarize himself with the technical and quantitative condition of the apartment and its equipment.
- In the event of damage or destruction in the apartment, the Guest is obliged to immediately notify the apartment staff (or provide a photo of the damage). In this case, he will not be charged for repair costs.

LIABILITY OF GUESTS AND SUPERIORE APARTMENTS

- Superiore Apartments are not responsible for any personal belongings of the Guest left or stolen from the apartment, nor for the car left in the parking lot in the estate.
- If the Guest's belongings left after his departure are found in the apartment, they may, at his express request, be sent to the address indicated at the recipient's expense.
- Each time you leave the apartment, the Guest is obliged to check whether it is closed.
- For the destruction or damage of walls or furnishings in the apartments, arising during the stay through the fault of the Guest, he bears full responsibility and will be charged the costs of repair / purchase of new ones. The Guest is financially responsible, not material.
- Termination of the contract does not entitle the Guest to request a refund of the rent for the apartment.



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APARTMENT EQUIPMENT

- The apartment's equipment includes the following items and equipment:
 - a comfortable bed in the bedroom, a sofa bed in the living area,
 - a set of bedding,
 - fully equipped kitchenette (including hob, oven, microwave, toaster),
 - dishwasher (Turquoise Apartment),
 - fridge,
 - kettle and overflow coffee maker,
 - cosmetics set, towels, hair dryer
 - washing machine, clothes dryer,
 - ironing board and iron vacuum cleaner, brush,
 - beach equipment: 2 beach chairs, screen, an umbrella,
 - beach jute bag with 2 beach towels,
 - LCD TV (digital terrestrial television),
 - bookcase,
 - children's toolbox (block, crayons, coloring books, books, puzzles, games),
 - Wi-Fi.

- Change of bed linen and towels takes place once a week (during stays longer than 7 days).
- It is forbidden to bring flammable, explosive, irritating, unpleasant odors and intoxicants into the apartment.
- The apartment's technical equipment should be used in accordance with its technical properties and purpose.
- For the cleaning service after the Guest's stay, a non-returnable fee of 100 PLN is charged at the time of booking.
- Due to the requirements of fire protection in the apartment, you must not use any instruments or apparatus powered by electricity or gas, which are not the equipment of these rooms and that may create a fire hazard, e.g. electric heaters, heaters, gas burners.
- **The apartment has a manual liquid fire extinguisher, which is placed in the cabinet under the kitchen sink (place marked with a symbol). The fire extinguisher can be used in the case of fire of solid materials (e.g. wood, paper, fabric), fire of liquids and melting materials (e.g. gasoline, paints), fire of fats and edible oils (e.g. oil in a frying pan) and fire in electrical appliances up to 1000 V (e.g. irons).**



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RESERVATION POLICY

- Superiore Apartments can be booked by phone, e-mail, by sending an inquiry form on the website www.apartamentysuperiore.pl.
- The offer of apartments is also available on [booking.com](https://www.booking.com) and [airbnb](https://www.airbnb.com).
The condition of the reservation guarantee is a deposit:
 - within 3 days of confirming the availability of the deadline - 30%,
 - 30 days before the beginning of the stay (applies to stays in the summer season)- 70%.
- The reservation is effective upon crediting the owner of the Superiore Apartments on the bank account.
- Lack of payment within the prescribed period means cancellation of the reservation and it is automatically canceled.
- The fee for renting the apartment is charged in advance:
 - when booking with online payments,
 - by bank transfer within the period specified in the reservation,
 - at the time of issuing the keys to the apartment (in cash - only for short-term reservations made up to 2 days before arrival).
- The customer cannot request a refund of the rent for the apartment if he does not use the entire paid stay.
- Paid additional services: Guests can order additional cleaning during their stay (70 PLN), change of bed linen / towels in the apartment (40 PLN).

WIRELESS INTERNET

- The apartment has a Wi-Fi connection.

EMERGENCY NUMBERS

- Emergency number 112
- Fire brigade 998
- Police 997
- Ambulance 999